



BSA INCORPORATED • 639 PASSAIC AVENUE • NUTLEY, NEW JERSEY 07110 • TELEPHONE (201) 667-5600  
EASTERN STATES DISTRIBUTOR FOR BSA MOTORCYCLES / A SUBSIDIARY OF THE BIRMINGHAM SMALL ARMS COMPANY, LTD. OF ENGLAND

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## despatch to all dealers:

SERVICE BULLETIN NO. 289

December 4, 1968

FROM: Walter Brown, Service Manager

SUBJECT: How to Order Warranty Credit Claim Forms

The Warranty Credit Claim Forms must be used when submitting claims for warranty parts and labor, damaged parts, and missing parts.

Do not use the old type green or blue Warranty Claim Forms, claims cannot be processed when submitted on the old forms.

A supply of the Warranty Credit Claim forms, HQ-164, can be ordered by writing the quantity required and the description on a Parts Order form and mailing it to BSA Incorporated, 639 Passaic Avenue, Nutley, New Jersey 07110, attention: Service Department.

Use a separate Parts Order form when ordering these Warranty Credit Claim forms.